

#### What We Will Talk About Tonight

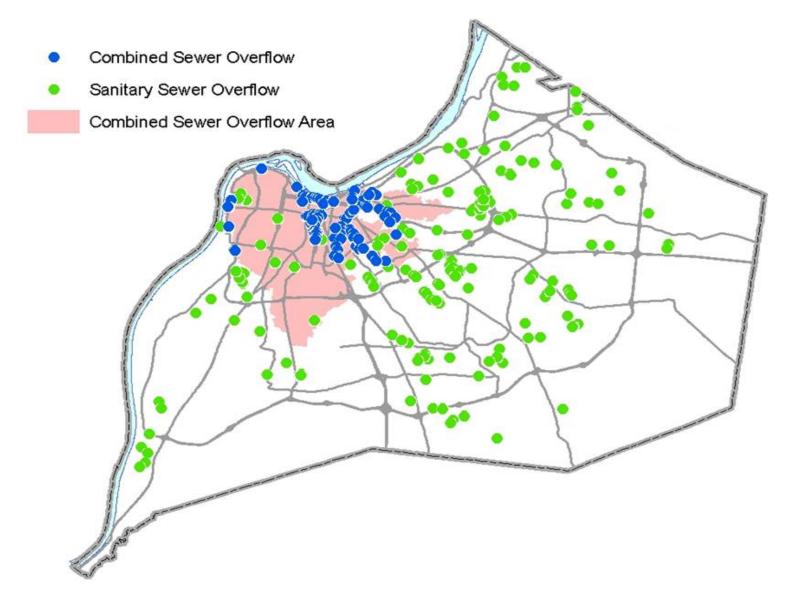
- 1. Introduction to Story and Main CSO Basin Project
  - Where it will be located
  - Overview of Project Phases
  - Your Role and MSD's Role During these Phases
- 2. Overflows of Untreated Sewage
  - How they impact you
  - How the sewer system evolved
- 3. How to Fix the Problem
  - Things you can do
  - Things that MSD is doing
- 4. How We Are Paying for The Project?
- 5. Next Steps for the Project and You





# 1. Introduction to Story and Main CSO Basin Project

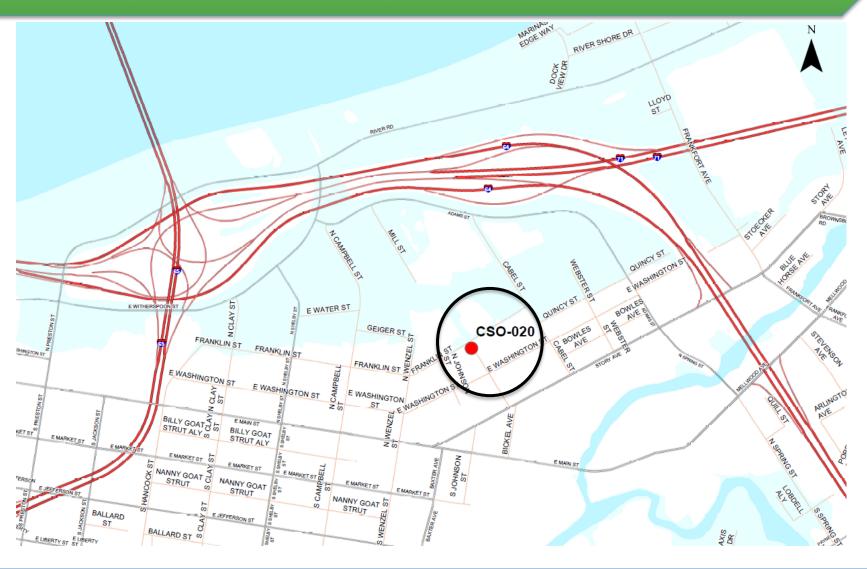
(Buchanan Street and Franklin Street)

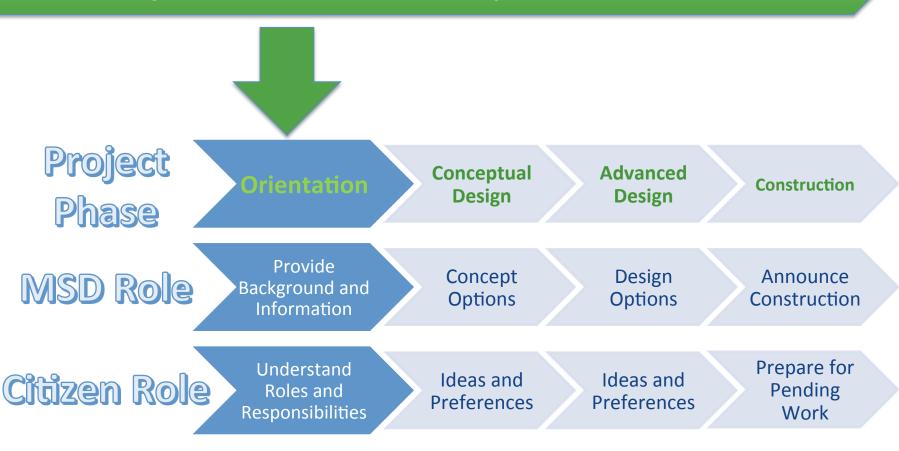


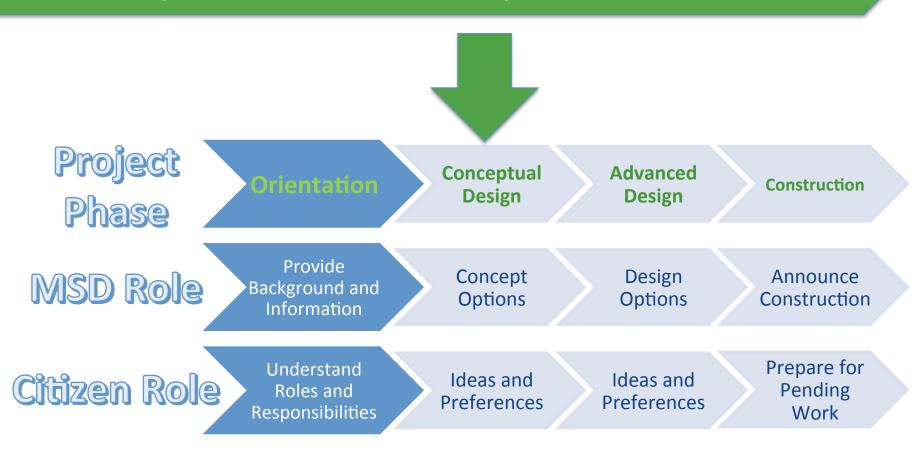


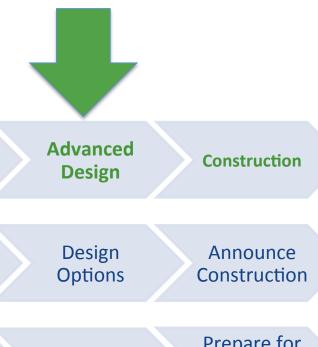


#### Story and Main Project Area









Project Phase

Orientation

Conceptual Design

MSD Role

Provide
Background and
Information

Concept Options

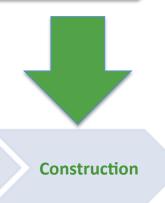
Citizen Role

Understand Roles and Responsibilities

Ideas and Preferences

Ideas and Preferences

Prepare for Pending Work



Project Phase

Orientation

Conceptual Design

Advanced Design

MSD Role

Provide
Background and
Information

Concept Options Design Options Announce Construction

Citizen Role

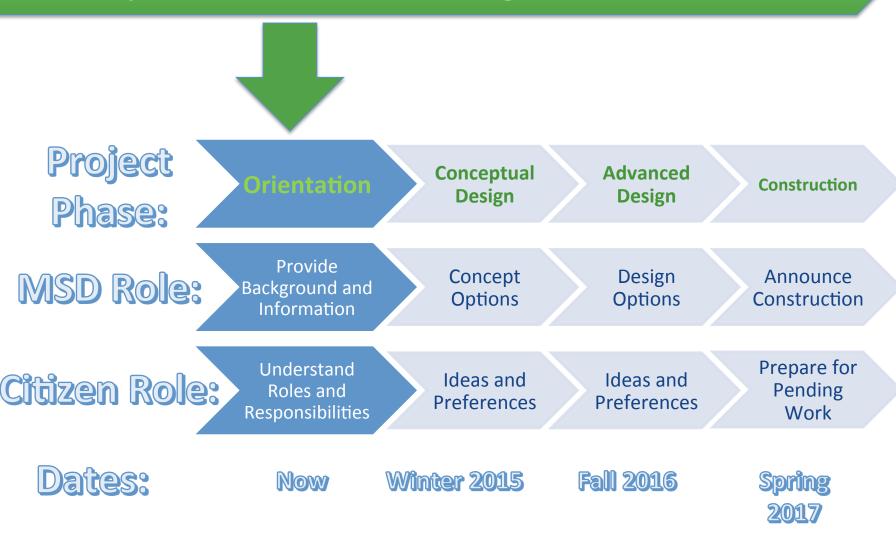
Understand Roles and Responsibilities

Ideas and Preferences

Ideas and Preferences

Prepare for Pending Work

#### Story and Main CSO Storage Basin Schedule



#### Public Engagement Tools: "Clickers" and Online Polling

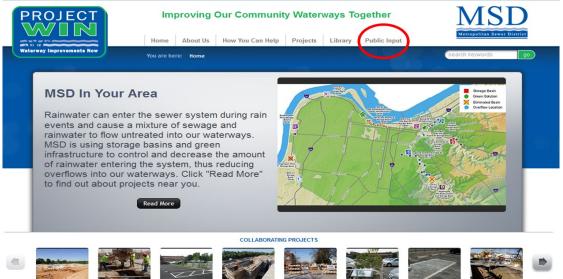
#### "Clickers" for Public Meetings

- Simple To Use
- Anonymous (No One Knows Your Answers)
- Simultaneous (We All See the Results At the Same Time)
- Equal Voice for All



#### Online Polling for Those Who Can't Attend Public Meetings

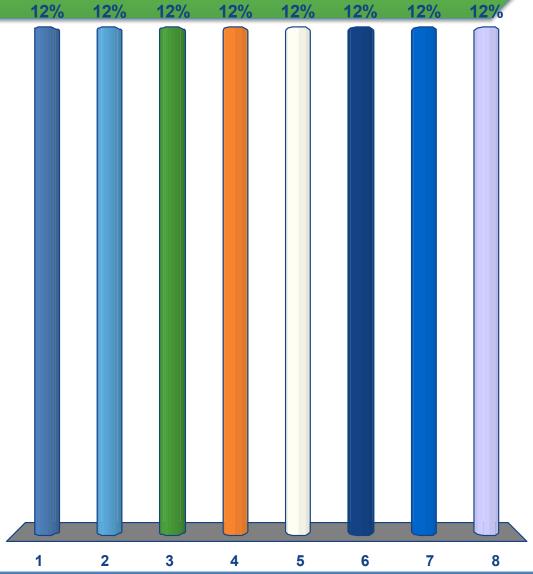
msdprojectwin.org



#### How Young Are You?



- 2. 20-29
- 3. 30-39
- 4. 40-49
- 5. 50-59
- 6. 60-69
- 7. 70-79
- 8. 80+



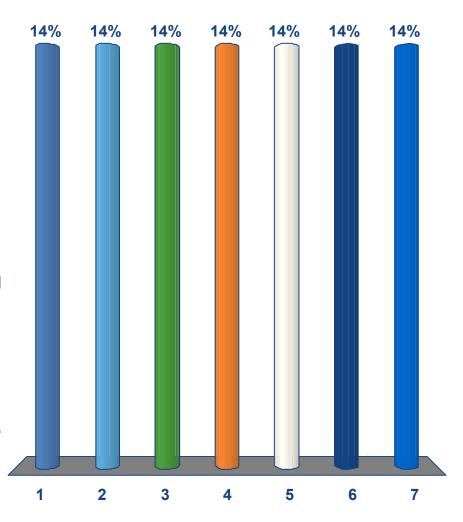
#### Gender?

- 1. Male
- 2. Female



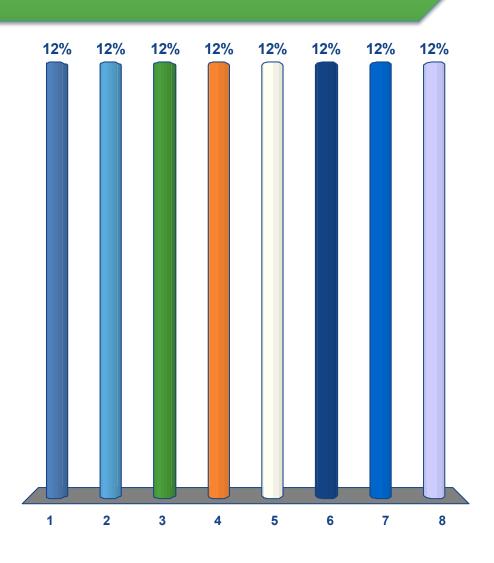
## How Did You Hear About this Meeting? (Up to 3)

- Post Card
- 2. Saw It in the CJ
- 3. Saw it in a Metro Council Newsletter
- 4. Heard About it From Someone
- 5. Received a Flyer
- 6. Project WIN website
- 7. Other



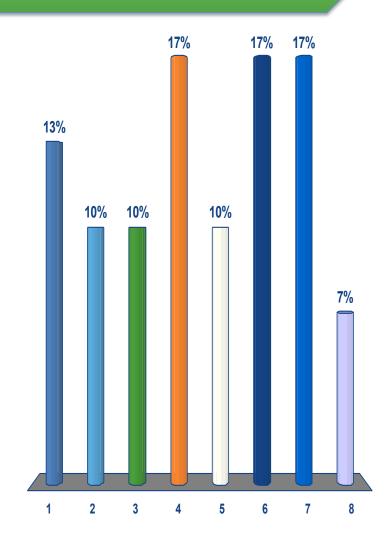
## What Are Your Primary Sources of Information About MSD Projects? (Up to 3)

- 1. Public Meetings
- 2. Metro TV Videos
- 3. Project WIN website
- Local Mainstream Print or Broadcast Media
- Alternative Press or Online Media
- Metro Council Email / Newsletter etc.
- 7. Word of Mouth
- 8. I don't have any previous knowledge of MSD projects.



## How Would You Like to Learn About MSD's Projects? (Up to 3)

- 1. Public Meetings
- 2. Metro TV Videos
- 3. Project WIN website
- Local Mainstream Print or Broadcast Media
- 5. Social Media
- 6. Metro Council District Newsletter
- 7. Email
- 8. Bill Inserts



#### 2. Overflows of Untreated Sewage

















#### Public Health and Safety Mandate

2005	Federal EPA & State of Kentucky mandate overflow abatement
2008	MSD submitted \$850 million plan to satisfy the mandate
2009	Federal EPA & the State of Kentucky approve the plan
2020	Combined Sewer Overflow Program complete
2024	Separate Sewer Overflow Program complete

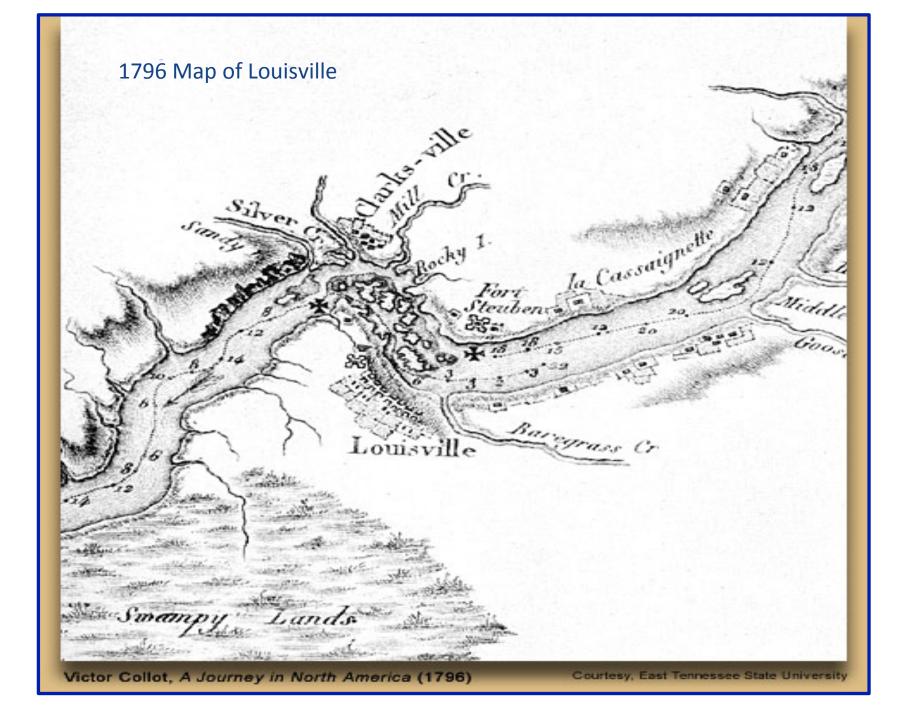


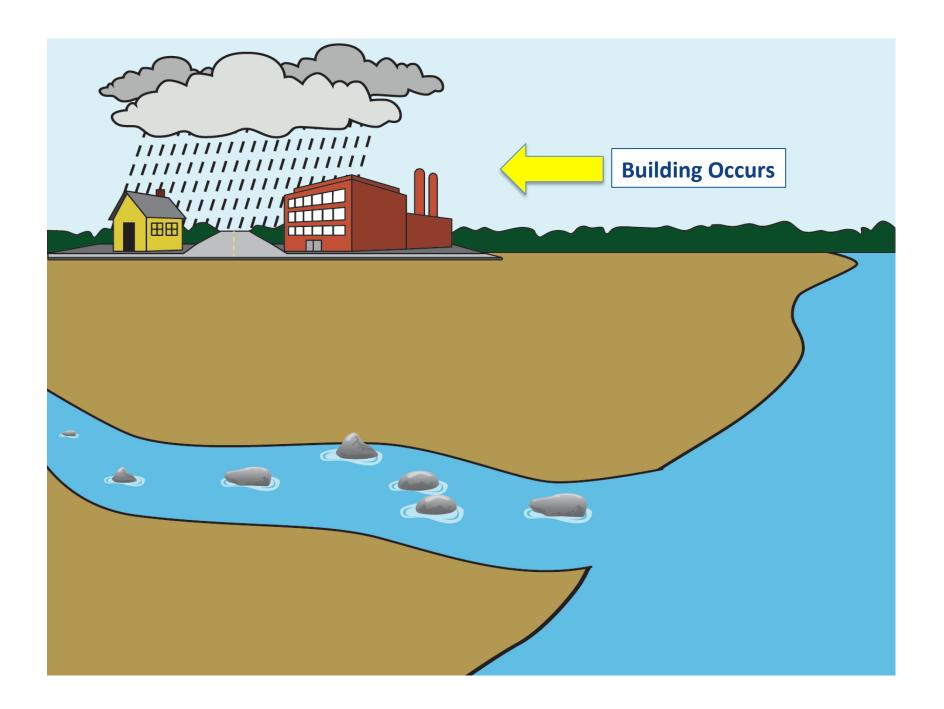




History of Louisville's Sewers and Overflows



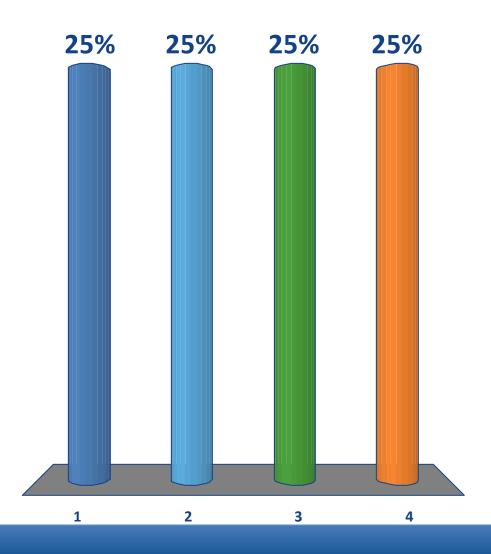


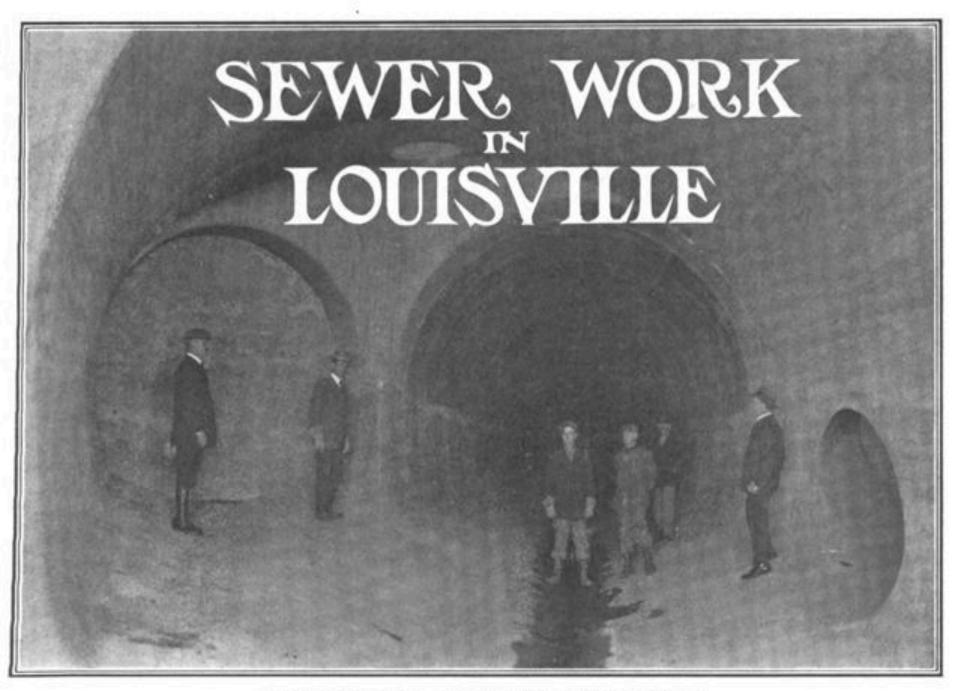




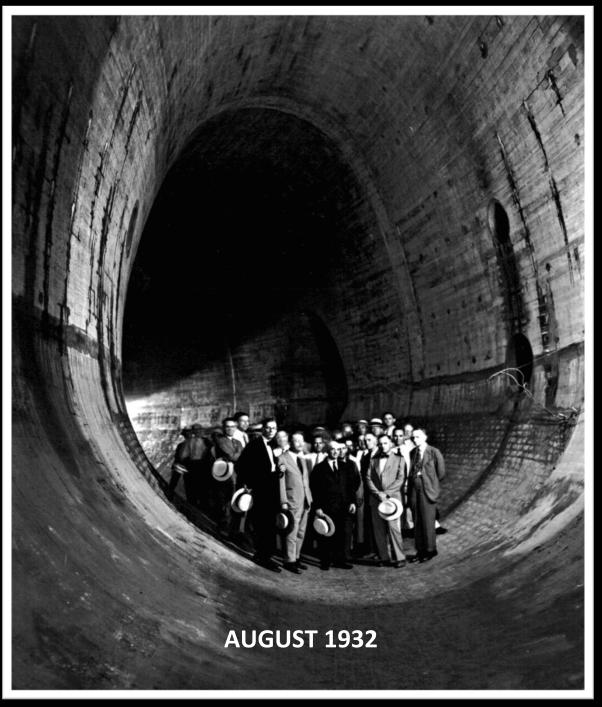
## When Were the First Sewers Built in Louisville?

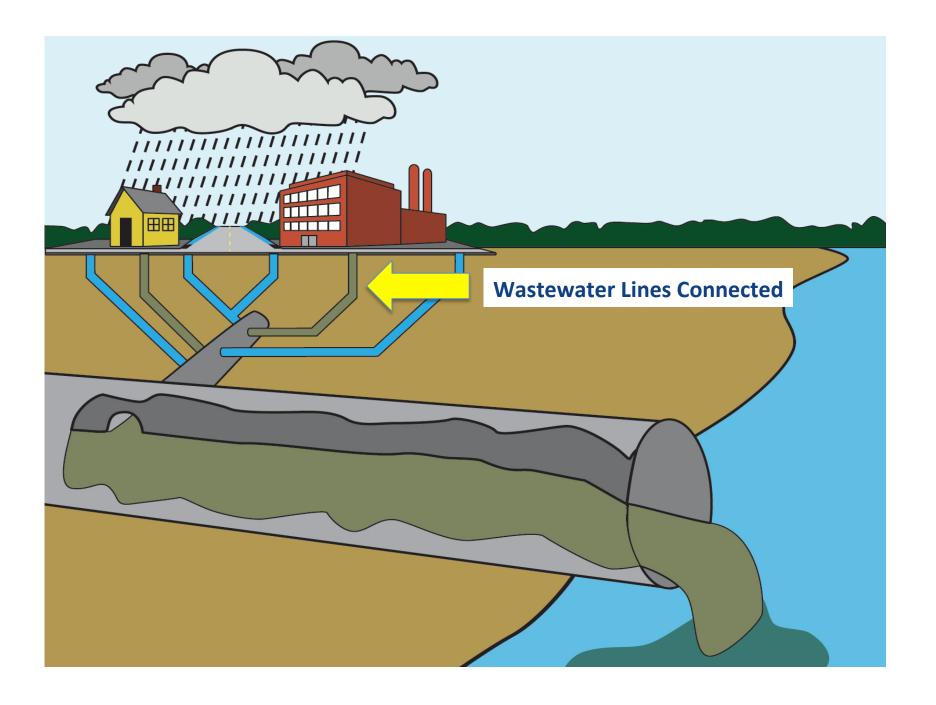
- 1. Founding of the City
- 2. Before 1850
- 3. Beginning of the 20<sup>th</sup> Century (1900)
- 4. During the Depression





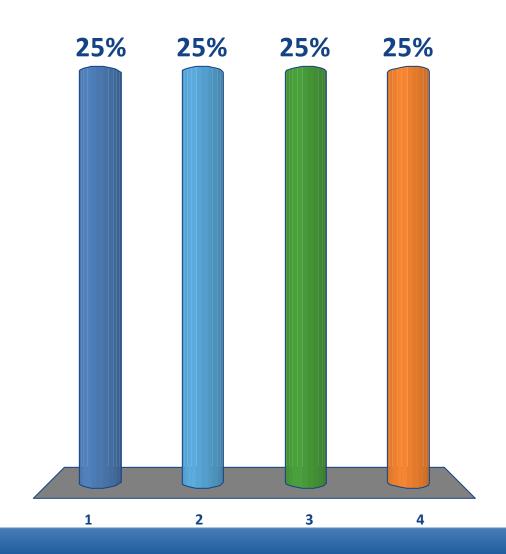
# NODHISHOHEZ OUTFALL

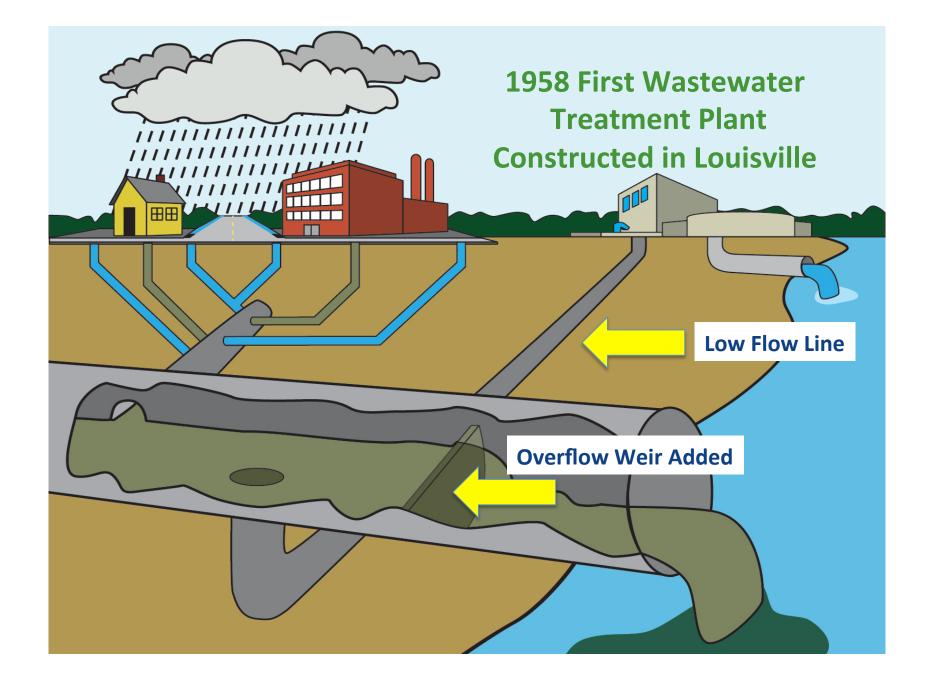




## In Which Decade Did Louisville Begin to Treat Sewage?

- 1. 1900
- 2. 1930's
- 3. 1940's
- 4. 1950's
- 5. 1960's

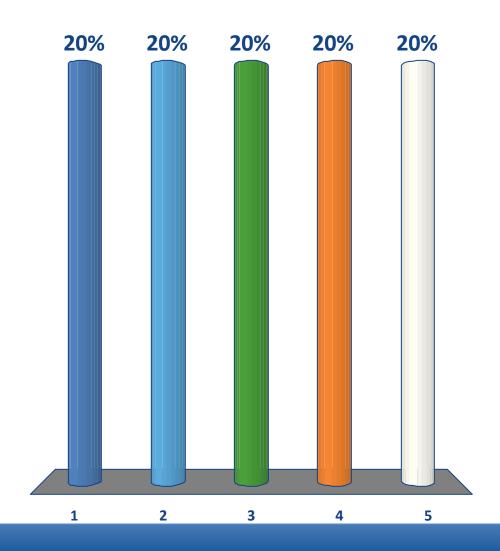




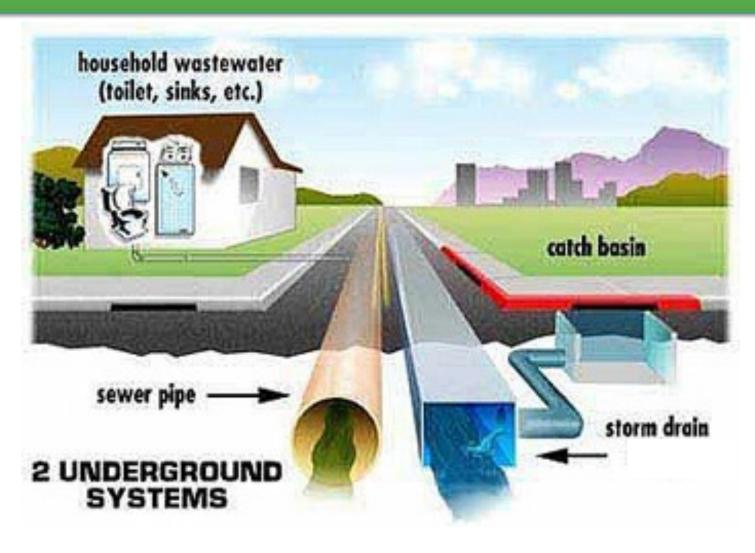


## As Little as \_\_\_ of Rainfall Can Cause an Overflow?

- 1. 1/10 inch
- 2. ½ inch
- 3. 1 inch
- 4. 2 inches
- 5. 5 inches



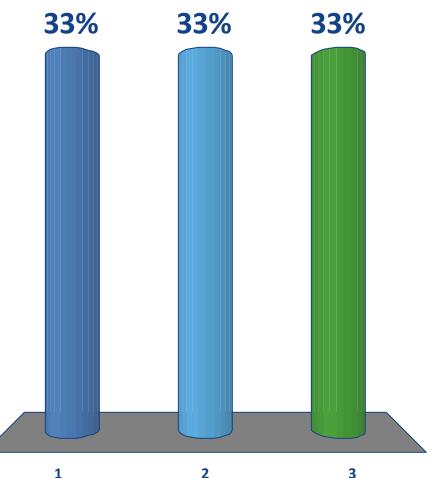
## Sewers Built Separately after 1955

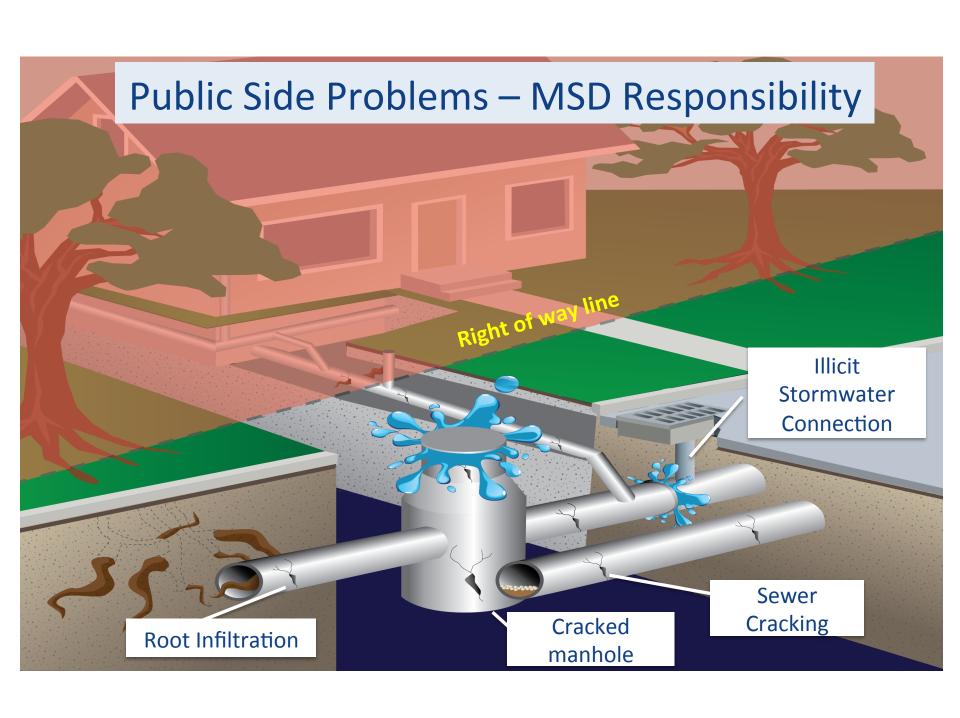


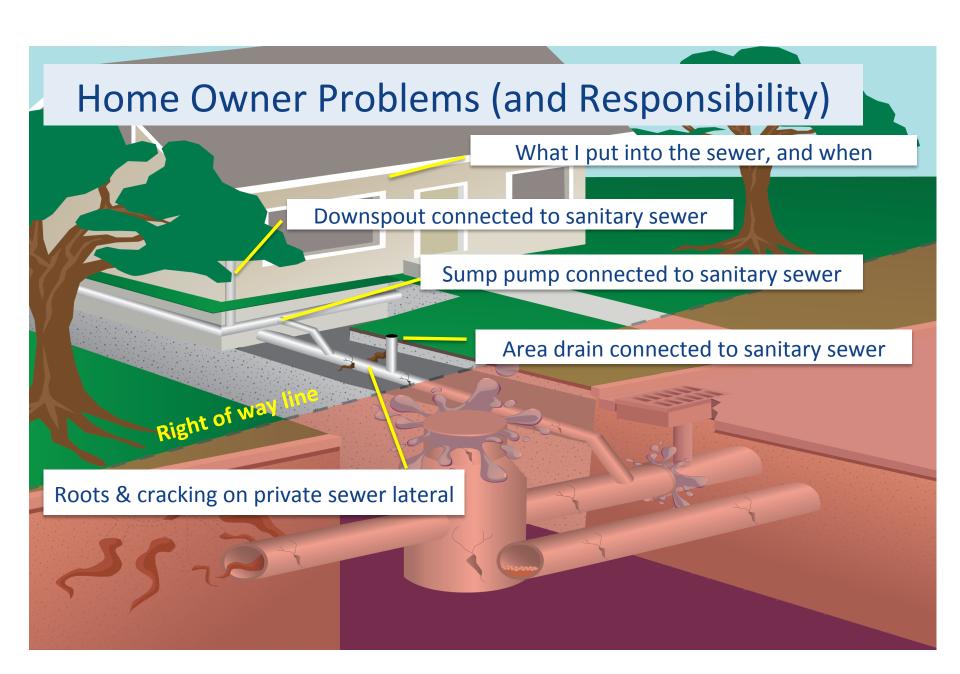


## MSD is Responsible for the Sewer System up to

- 1. The foundation of the building that is connected
- 2. The easement or right-of-way
- 3. MSD only works on the mains in the middle of the street.





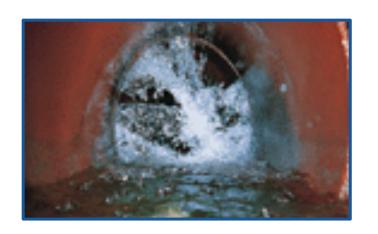






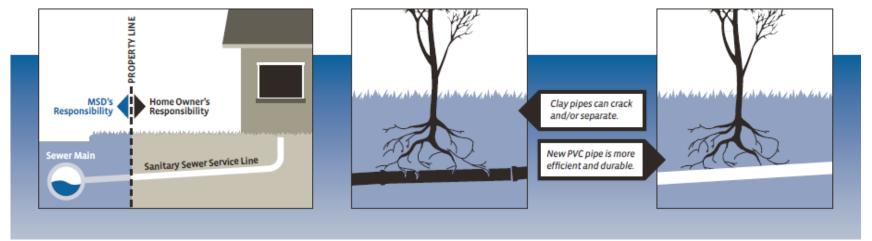


## 3. How to Fix the Problem



MSD Sanitary Sewer Line Replacement Program 502-587-0603



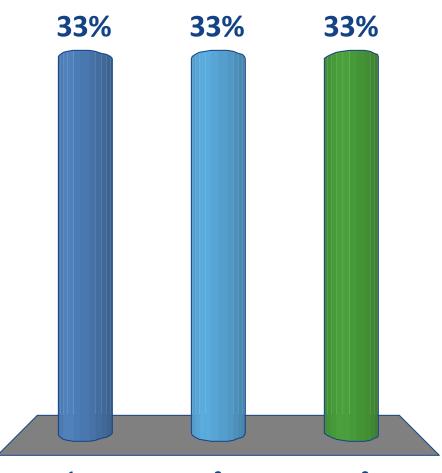






# What Should I Avoid Using When its Raining?

- 1. Sink and Toilet
- Dishwasher and Washing Machine
- 3. Shower and Icemaker



1 2 3

Don't use dishwashers and washing machines until the rain ends.

**Sewers are FULL!** 

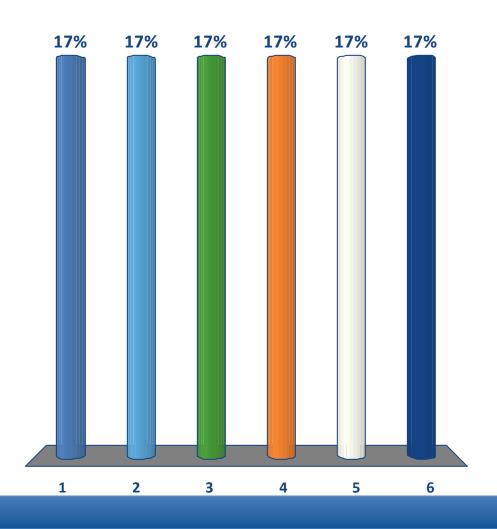






# I Should Avoid Flushing Wipes, Even if They Say They Are \_\_\_\_?

- 1. "Green"
- 2. "Flushable"
- 3. "Biodegradable"
- 4. "On Sale"
- 5. "Not Tested on Pets"
- 6. All of the above





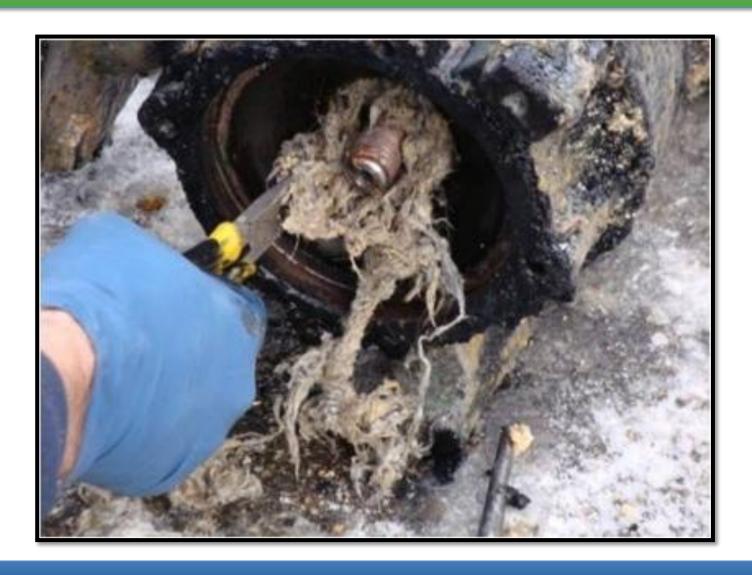
### TRASH it. Don't FLUSH it!

- Dental Floss
- Q-Tips
- Hair
- Diapers
- 'Flushable' Wipes
- Hygiene Products



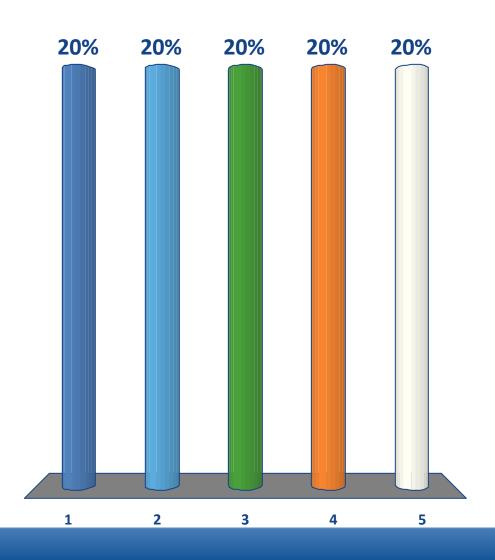
These items accumulate at pumps to cause sewer overflows and basement backups!





# I Should Always Put Fats, Oils, and Greases \_\_\_\_?

- 1. On my garden
- 2. In the Trash
- 3. Down the Garbage Disposal
- 4. In my neighbor's garden
- 5. In my sink



Put fats, oils & greases in the trash.

#### NOT down the drain!!!!



**Grease accumulates in pipes** 



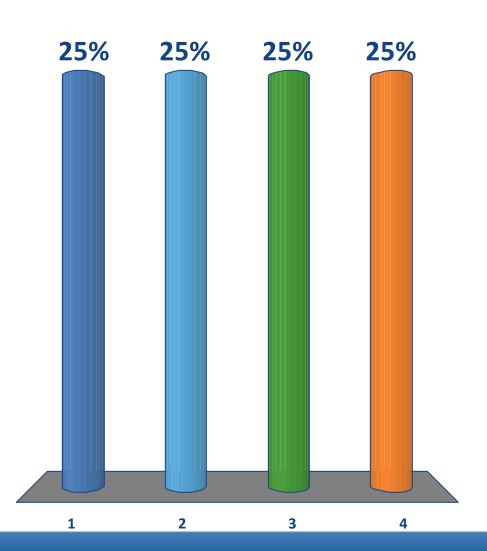
Put hot grease in metal container, let cool, TRASH!



## My Sump Pump Should Discharge

?

- 1. To a storm sewer
- 2. To my yard
- 3. To my sanitary sewer
- 4. Onto the sidewalk



Disconnect sump pumps from the sewer system

- Single biggest source of privateside clear water in the sewer system
- Should outlet to the ground

100% Reimbursement for this Plumbing Modification 502-587-0603

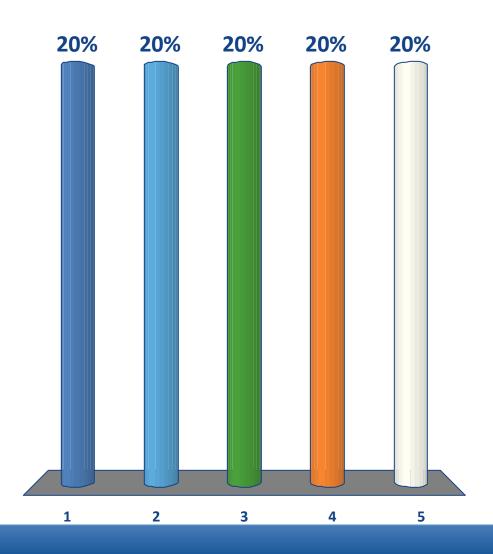






# Rainwater From My Downspout Should **Not** Be Routed Where?

- 1. Onto my garden
- 2. Into a rain barrel
- 3. Onto the lawn
- 4. Onto landscaping
- 5. Into my sanitary sewer

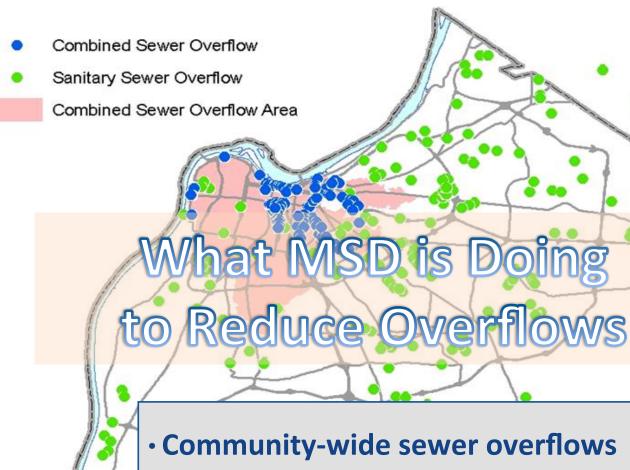


- Turn downspouts onto the ground
- Capture rain from down spouts to use for watering your gardens and landscaping
  - Rain barrels
  - Rain gardens

MSD will reimburse up to \$100 per disconnected downspout. Get the form in back of the room.





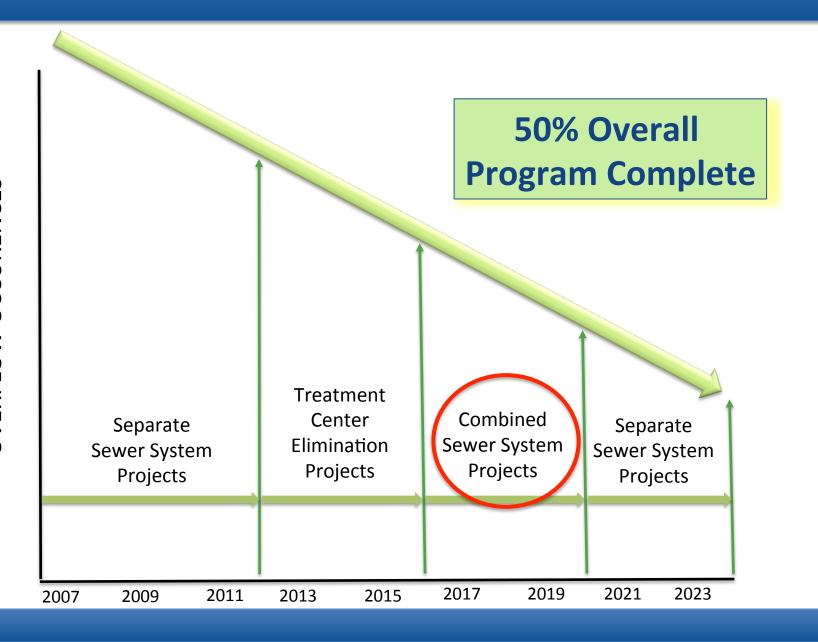




- Community-wide solutions
- \$850 million cost to community







### How Do We Control Sewer Overflows?

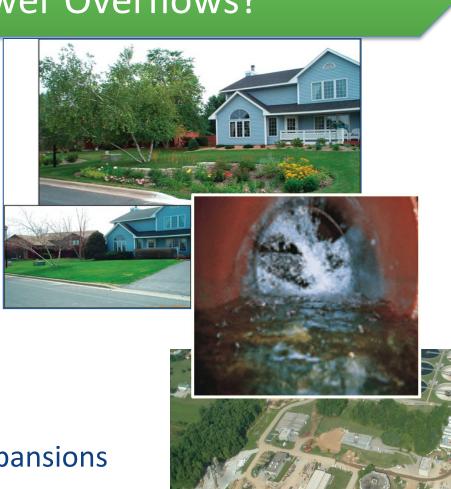
#### **Source Control Projects**

- Green infrastructure
- Downspout disconnections
- Sump pump disconnections
- Sewer rehabilitation

#### **Gray Infrastructure Projects**

- Pipeline projects
- Pump station expansions
- Wastewater treatment plant expansions
- Storage Basins





## MSD Overflow Projects Across Louisville

#### **IOAP Storage**

- I-64 and Grinstead Dr Storage Basin
- 13th St and Rowan St Storage Basin
- Lexington Rd and Payne St Storage Basin
- Bells Ln Storage Basin
- Clifton Heights Storage Basin
- Logan St and Breckinridge St Storage Basin
- Portland Wharf Storage Basin
- Southwestern Pkwy Storage Basin
- Story Ave and Main St Storage Basin
- Nightingale PS Replacement and Storage Basin

#### **Green Infrastructure Projects**

- Story Ave and Spring St Green Infrastructure
- 18th St and Northwestern Pkwy Green Infrastructure



## Story and Main CSO Basin Project

- Project provides 8.3 Million gallon total storage capacity
- Covered Basin



## **General Schedule**

Design & Permitting
Construction

Dec. 2015 – Jan. 2017

June 2017 – Dec. 2020

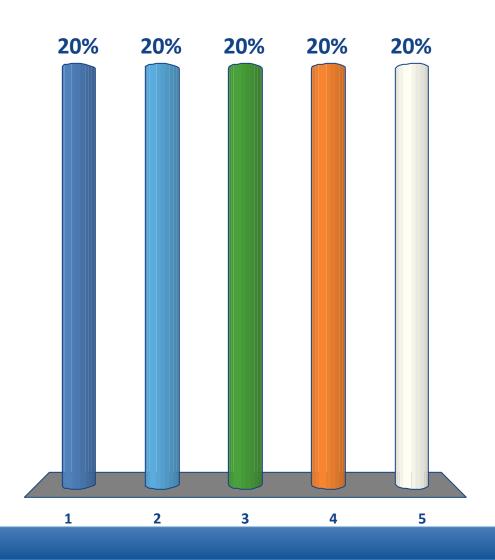
For more information and to give input for this project please attend our Conceptual Design meeting: Spring/Summer 2016





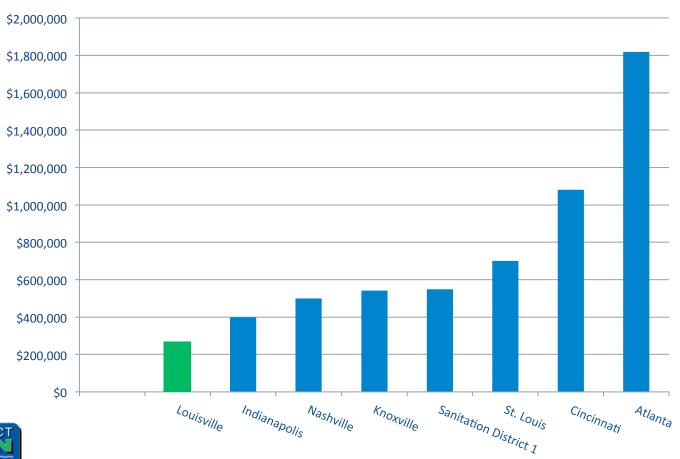
## The average cost per mile to fix sewer overflow problems in Southeastern U.S. Cities varies from:

- 1. \$100 to \$500
- 2. \$500 to \$5,000
- 3. \$10,000 to \$100,000
- 4. \$200,000 to \$2,000,000
- 5. No one knows.



## Cost of Regulatory Compliance

#### **Consent Decree Cost Comparison per Sewer Mile**

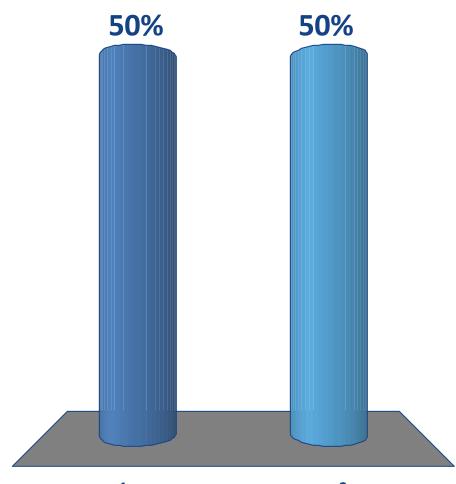






# The larger the city, the higher the average monthly sewer bill will be:

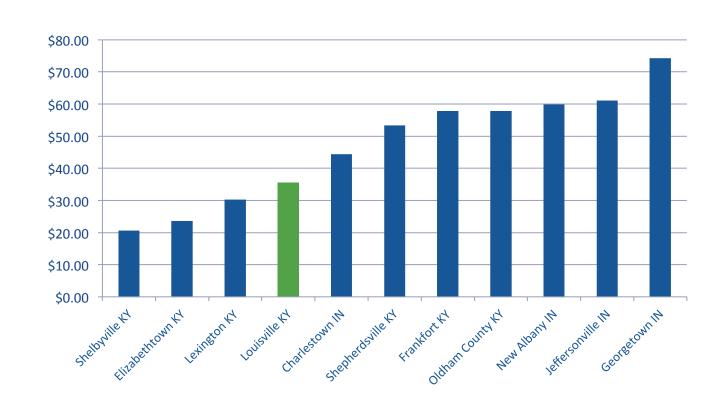
- 1. True
- 2. False



1

## MSD's Rates Compared to Surrounding Communities

Average Monthly Residential Wastewater Bill







## MSD's Rates Senior Citizen Rate Discount up to 30%

#### **Program Requirements:**

- 65 years of age or older and
- Have an annual household gross income of \$35,000 or less and
- Are connected to MSD sewers

**Contact** Customer Relations @ 502-587-0603



SENIOR	CITIZEN DISCOUNT APPL	ICATION
(Applicant must be 65 years of a	nge or older with household gross income o must be on MSD severs)	f \$35,000 or less per year and
Date://		
LWC Bill Account Number:	(Attach copy	of LWC bill)
Name of Applicant:	(Please print)	_ Single□ Married□ Widowed□
Service Address:(Street)	(City)	(State) (Zip)
Resident telephone number: (		ate of Birth:/
Please submit a document for e	ach of the categories below and ch	eck the appropriate box:
Proof of Income	Proof of Residency	Proof of Age
☐ IRS Tax Return & Schedules*	☐ Deed/Title	☐ Drivers License
☐ Social Security Form SSA	□ Lease/Rental Agreement	
Other	<ul> <li>□ Property Tax Bill/PVA</li> <li>□ Other</li> </ul>	☐ Other
Consent Decree Surcharge for the so of the above property, that I am 65 y year and that I have provided all rele that at MSD's discretion, I may be r	izen Discount of the amount billed for sa ravice address listed above. I certify that rears of age or older, that my household evant documents relating to my income, equired to renew this application each ye day of	t I am the legal title/leaseholder/renter gross income is \$35,000 or less per age and residency. I also understand ear.
Cinneton of Assistant		
Signature of Applicant:		
Signature of Applicant:		
	oporting documents to the following	g address;
Please mail application and sur		g address;
Please mail application and sur MSD Attn: Senior Citizen Discount Pro		g address:
Please mail application and sur		g address;



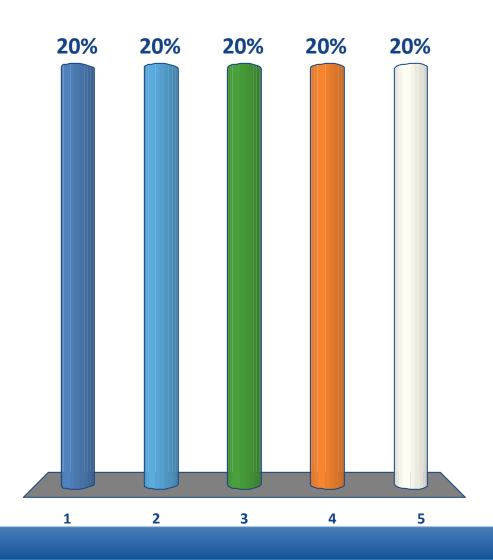
## 5. Next steps for the Projects and you



## This meeting helped me better understand what causes sewer problems.

- 1. Strongly Disagree
- 2. Disagree
- 3. Neutral
- 4. Agree
- 5. Strongly Agree

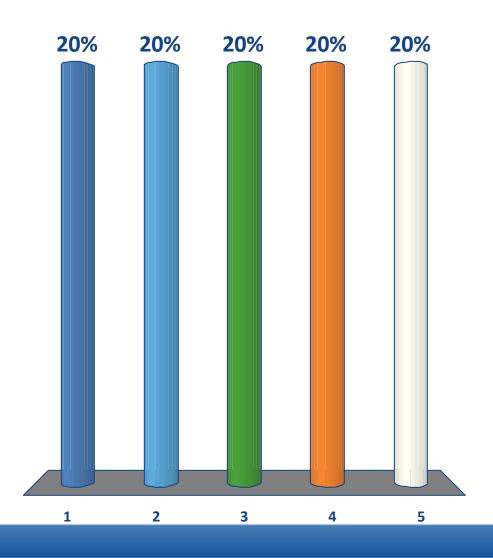
Mean =



## This meeting helped me better understand how I can help reduce sewer problems.

- 1. Strongly Disagree
- 2. Disagree
- 3. Neutral
- 4. Agree
- 5. Strongly Agree

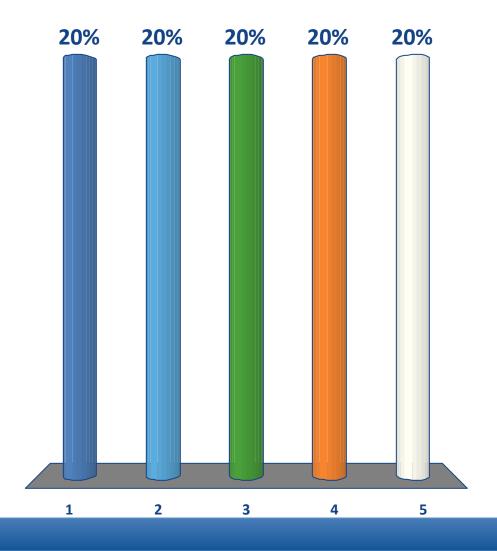
Mean =



## This meeting helped me better understand what MSD is doing to resolve sewer problems.

- 1. Strongly Disagree
- 2. Disagree
- 3. Neutral
- 4. Agree
- 5. Strongly Agree

Mean =



# For general information or emergencies regarding the MSD system, call:

502-587-0603

### Your Call Will be Answered

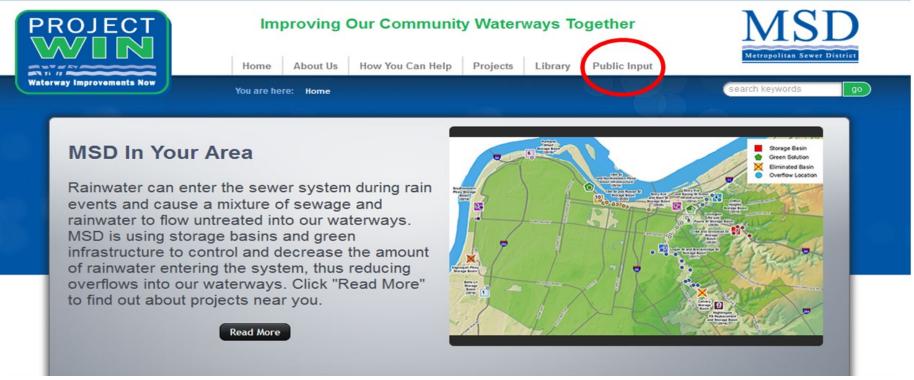
- By an MSD Staff Member
- Around the Clock
- Every Day of the Year





#### Find Out More

## msdprojectwin.org



Please Tell Your Friends and Neighbors to Take the Survey Online!  $\mathbb N$ 

# THANK YOU FOR YOUR PARTICIPATION!

502-587-0603



