



700 West Liberty Street | Louisville, KY 40203-1911
Phone: 502.540.6000 | LouisvilleMSD.org

Date

Name

Address

City, State ZIP

We are still waiting to hear from you!

Be part of the solution for safe, clean waterways!

Have your sump pump inspected for free to avoid an additional \$75 fee on your monthly bill.

Dear **Customer Name**:

MSD is committed to providing safe, clean waterways for our community. One way that we accomplish that goal is by eliminating leaks or overflows from the sanitary sewer system.

Some homes in your area may have a sump pump or downspouts that release clean water into the sewer system, which can cause sewage to overflow onto the ground and into local waterways and may even contribute to a sanitary sewer backup into your home. Instead, these sources should discharge that clean rainwater onto the ground, saving space inside the sewer pipe for sewage and reducing your chance of a sanitary sewer backup.

MSD is required by our Consent Decree to reduce sanitary sewer overflows throughout our community. Part of this effort involves addressing illicit stormwater connections to the sewer, including inspecting and removing sump pump or other potential stormwater connections from your property. This inspection is at no cost to you. If your sump pump discharges to the sewer system, we will cover repair costs through MSD's Plumbing Modification Program. If your scheduled inspection shows that stormwater is properly discharging to your yard, nothing further needs to be done.

Call MSD at 502-540-6600 within 30 days to arrange your FREE sump pump inspection and avoid an additional \$75 per month fee on your bill.

For more information, visit: LouisvilleMSD.org/PlumbingModification

Sincerely,

Name

Title