

## IMPORTANT NOTICE

# MSD NEEDS TO INSPECT YOUR SUMP PUMP

**Due to a documented history of sewer backups in your neighborhood, a free inspection by MSD is required to ensure that your sump pump is not**

**illegally connected**

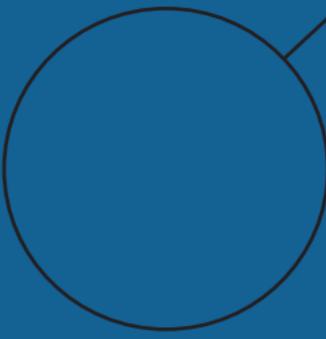
**to the public sewer system.**

If the inspection shows that stormwater is properly discharging to your yard, nothing further needs to be done.

If your sump pump does discharge to the sewer system, **MSD will pay the cost to relocate the discharge** safely to your yard.

To arrange your **free inspection**, please call **502.540.6600** or email **CustomerRelations@LouisvilleMSD.org**.





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At MSD, one of our main priorities is to minimize overflows from the sanitary sewer system during heavy rainfall.

A significant cause for these overflows, especially during heavy rain, is stormwater from sump pumps being illegally discharged into the sewer system—normally intended for only wastewater. This can cause sewage to overflow onto the ground, into local waterways, or even back up into your home.

## Your Response is Required

This is a serious issue for our community. MSD customers who receive a request for a sump pump inspection must respond within 30 days.

**If you do not respond, you may face recurring fines of as much as \$75 per month on your bill.**

To arrange your **free inspection**, please call **502.540.6600** or email **CustomerRelations@LouisvilleMSD.org**.

