



*Louisville and Jefferson County Metropolitan Sewer District
700 West Liberty Street
Louisville, Kentucky 40203-1911
502-540-6000
LouisvilleMSD.org*

April 18, 2015

Dear Louisville Metro Resident:

Throughout MSD's service area, there are hundreds of points where a combination of wastewater and rainwater may discharge onto streets and into local waterways when it rains. These sewer overflow locations act as relief when the sanitary system becomes overwhelmed with rainwater.

MSD's Project WIN (Waterway Improvements Now) defines a plan to rehabilitate our aging sewer system and reduce the number of overflows that send raw, untreated sewage into our local waterways during rain events. We recently passed the halfway point of this \$850 million, 19-year program. We are committed to complete the plan by 2024.

You have received this letter because you live near Beargrass Creek, the Ohio River or one of their tributaries. This makes it more likely for you to come in contact with polluted water from one of these overflows. As MSD continues its work to reduce sewer overflows, we must caution you to stay out of these waterways during—and for 48-hours after—a rain event.

The enclosed flyer provides important information related to easy steps that you can take to protect your health and safety should you come in contact with sewage-polluted water. It is important to keep children and pets out of these waterways during and following a rain event.

MSD seeks to be a good steward of our ratepayer's dollars and we are committed to providing clean, safe waterways for our community. We continually collect water-quality data, and seek ways to improve our creeks, streams and the Ohio River, both for recreational use as well as fish and wildlife habitats.

Please call 502-587-0603 or visit us online at www.msprojectwin.org for more information about Project WIN, and become a part of the WINning team.

Together we can achieve clean, safe waterways for a healthy and vibrant community.

Sincerely,

A handwritten signature in black ink that reads "Greg C. Heitzman". The signature is written in a cursive style.

Greg C. Heitzman
Executive Director