

Louisville and Jefferson County Metropolitan Sewer District 700 West Liberty Street Louisville Kentucky 40203-1911 502-540-6000 www.msdlouky.org

### Dear Louisville Metro Residents:

Clean water is essential for our well-being and continued growth. Over the past eighteen months, I have spoken to almost 150 community and civic groups about the challenges of protecting our streams and the Ohio River. There is a direct link between clean water and healthy communities.

To address the challenges of improving our water quality, MSD is about to embark on a comprehensive sewer improvement program that will eliminate major sources of water pollution throughout Louisville Metro. The new initiative is called "Project WIN" (Waterway Improvements Now). Planned upgrades under Project WIN will allow us to comply with Clean Water Act regulations.

Project WIN will address problems with combined and sanitary sewer overflows. During rain storms, the sewers become overloaded with rainwater and discharge the combined water and sewage into local streams and the Ohio River. MSD has committed to take necessary measures to control sewer overflows under a federal Consent Decree with the U.S. Environmental Protection Agency (US EPA) and the Kentucky Division of Water (DOW).

As a resident living or working near the Ohio River or one of the three forks of Beargrass Creek, your neighborhood is particularly susceptible to sewer overflows during rain storms. The enclosed brochure contains important information to help you avoid the health risks associated with these sewer overflows.

Project WIN will involve a substantial investment from our customers over the next 19 years. In the months to come, you will see increased communications about the potential risks of wet weather overflows and our efforts to reduce them to safe levels. We will be installing signs near affected waterways, presenting at public meetings, placing brochures and other information in public places and updating our web site. This information is not meant to alarm or frighten you in any way; it is meant to keep you safe and informed. Over the past five years, MSD has invested over \$150 million in reducing occurrences of combined and sanitary sewer overflows. We will continue to develop projects to help us achieve the goals of Project WIN.

Project WIN will ensure that Louisville Metro residents and future generations will enjoy all the benefits of clean streams for many years to come. Please let us know if you have questions. MSD customer relations agents are available 24 hours a day, 7 days a week at (502) 587-0603.

Sincerely,

H. J. Schardein, Jr.

MSD Executive Director



# Play it SAFE with Sewer Overflows:

### What You Need To Know:

In many areas of Louisville Metro, sewage and stormwater runoff flow into the same sewer pipe. When these sewers get too full, the excess overflows into local waterways.

Surface waters near your home may be subject to sewer overflows during wet weather. Sewage contains bacteria that could cause illness if ingested. MSD wants to ensure your safety during a sewer overflow.

## We ask you to follow these simple rules:



 Avoid contact with creeks, streams, drainage ditches and standing water during and 48 hours after a rainfall. Don't swim, fish or play in water until at least 48 hours after rain has ended.

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- Always keep children and pets out of ponds, creeks, streams, drainage ditches and other places that might receive sewer overflows.
- If you come in contact with sewage,
   wash with warm, soapy water, especially before handling food.

MSD is working to improve the city's sewer system. Areas of overflow have already been reduced and will continue to diminish as our program progresses. In the meantime, we ask you to follow these simple safety precautions to protect your health and the health of your children and pets.

For additional information, call (502) 587-0603 or visit the MSD Web site at www.msdlouky.org to register for automatic e-mail notifications.



# **MSD**

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24-hour Customer Relations: 587-0603 www.msdlouky.org customerrelations@msdlouky.org

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