



April 30, 2010

Dear Louisville Metro Resident:

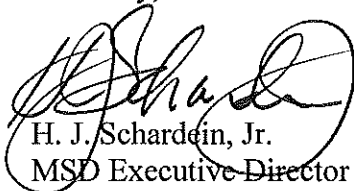
MSD is committed to providing clean, safe waterways to be used by the community for recreational purposes and also to be a home for thriving populations of fish and wildlife. As part of this commitment, we are continuing with the 19-year comprehensive sewer improvement program - Project WIN (Waterway Improvements Now) which will continue through 2024. This program is designed to significantly reduce major sources of water pollution by reducing the overloading of sewers from excessive rainwater, thereby mitigating combined and sanitary sewer overflows throughout Louisville Metro.

As a resident living or working near the Ohio River or one of the three forks of Beargrass Creek, your neighborhood is particularly susceptible to sewer overflows during rainstorms. Included with this letter, MSD is providing you with some important information to aid you in minimizing the potential risks of contact with these waterways. There is also information about how you can assist with reducing sewer overflows within your neighborhood.

We look forward to working with you in our continuing efforts to improve the quality of our waterways and improving the livability of the community. Together we can protect and enhance Louisville Metro's waterways to ensure they are clean, safe and enjoyable for generations to come.

Please call us at (502) 587-0603, or visit us online at [www.msdlouky.org/projectwin](http://www.msdlouky.org/projectwin) to learn more about Project WIN and how you can become part of the WINning team!

Sincerely,

A handwritten signature in black ink, appearing to read "H. J. Schardein, Jr.", is written over a circular stamp. The stamp contains the text "H. J. Schardein, Jr." and "MSD Executive Director".

H. J. Schardein, Jr.  
MSD Executive Director



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[www.louisvillegreen.com](http://www.louisvillegreen.com)*



# It's Not As Pretty *As It Looks...*



When it rains, bacteria from sewage overflows, pet waste, pollutants from lawn treatment, oil and grease from automobiles, and litter gets washed into our waterways. Pollutant levels often don't drop for several days after the rain stops.

## **During and for 48 hours after rain storms have ended, you should:**

- **Minimize contact with waterways and avoid swimming, fishing and wading in water.**
- **Wash your hands thoroughly with warm soapy water if contact is made with water bodies.**
- **Recognize and follow instructions on MSD warning signs.**



To Learn More Information About How To Help Keep Our Waterways Clean, Visit [www.msdlouky.org/projectwin](http://www.msdlouky.org/projectwin)



# Be a part of a **WIN**ning team and help keep our waterways clean!

**To minimize sewer overflows and back-ups follow these simple tips:**

- Can the grease! Scrape and wipe off all foods containing grease and dispose of in the trash.
- Never pour grease down sinks or toilets.
- Use sink strainers to catch loose food debris and discard in the trash.
- Never pour oil down your outside storm sewer or catch basins.

