

700 West Liberty Street | Louisville, KY 40203-1911 502.540.6000 | louisvillemsd.org

April 27, 2016

Dear Louisville Metro Resident:

Throughout MSD's service area, there are hundreds of points where a combination of wastewater and rainwater may discharge onto streets and into local waterways when it rains. These sewer overflow locations act as relief when the sanitary system becomes overwhelmed with rainwater.

MSD's Project WIN (Waterway Improvements Now) defines a plan to rehabilitate our aging sewer system and reduce the number of overflows that send raw, untreated sewage into our local waterways during rain events. We are past the halfway point of this \$850 million, overflow abatement program and are committed to complete the plan by 2024.

You have received this letter because you live near Beargrass Creek, the Ohio River or one of their tributaries. Because of this, you are more likely to come in contact with polluted water from one of these overflows. As MSD continues its work to reduce sewer overflows, we must caution you to stay out of these waterways during—and for 48-hours after—a rain event.

The enclosed flyer provides important information related to easy steps that you can take to protect your health and safety should you come in contact with sewage-polluted water. It is important to keep children and pets out of these waterways during and following a rain event.

MSD seeks to be a good steward of our ratepayers' dollars and we are committed to providing safe, clean waterways for our community. We continually collect water-quality data and seek ways to improve our creeks, streams and the Ohio River for recreational use, as well as fish and wildlife habitats.

Please call 502.587.0603 or visit us online at www.msdprojectwin.org for more information about Project WIN, and become a part of the WINning team.

Together we can achieve safe, clean waterways for a healthy and vibrant community.

Sincerely,

James A. Parrott Executive Director