



700 West Liberty Street | Louisville, KY 40203-1911
502.540.6000 | LouisvilleMSD.org

April 2025

Dear Louisville Metro Resident,

We want to inform you about the risk of wastewater and rainwater overflowing onto streets and into local waterways during rainfall. This primarily affects residents near Beargrass Creek, the Ohio River, or its tributaries.

To address this, the Metropolitan Sewer District (MSD) launched Project WIN (Waterway Improvements Now) to improve our sewer system and reduce overflows.

For your safety, please keep children and pets away from waterways during rain and for 48 hours afterward. If you encounter polluted water, wash thoroughly with warm, soapy water.

Since 2005, MSD projects—including those listed below—have reduced combined sewer overflows by 5.85 billion gallons in a typical rainfall year.

Project	Storage Capacity Millions of gallons	Cost in \$ Millions
Churchill Downs Green Infrastructure Project	3 MG	\$2 M
Clifton Heights Basin	7 MG	\$34 M
Logan Street Basin	17 MG	\$93 M
Portland Green Infrastructure Project	35 MG	\$7 M
Portland Basin	7 MG	\$38 M
Shawnee Park Basin	20 MG	\$76 M
Waterway Protection Tunnel	55 MG	\$197 M
Totals	144 MG	\$447 M

MSD is committed to being a responsible steward of our ratepayers' dollars and to ensuring safe, clean waterways for our community. We actively collect water quality data and continuously seek ways to enhance our creeks, streams, and the Ohio River for recreational use, as well as for fish and wildlife habitats. To view our water quality data, please visit **LouisvilleMSD.org/WaterQuality**.

For more information on MSD's efforts to improve our waterways, visit **LouisvilleMSD.org/consent-decree** or call **502.540.6000**.

Thank you for your attention to this important matter.
Together, we can achieve safe and clean waterways for our community.

Sincerely,

James A. Parrott
Executive Director

What you don't see could harm you!



Sewers can overflow into waterways during rainstorms, bringing harmful bacteria, which can make you sick.

To date, MSD has **reduced combined sewer overflows by 5.85 billion gallons** in a typical rainfall year. But there is more work to be done.

To be safe, you should avoid swimming, fishing, wading, and splashing in waterways during—and for 48 hours after—a rain event.

Wash with warm, soapy water if you contact water that a sewage overflow may have contaminated.

For information visit

LouisvilleMSD.org/WaterQuality

LouisvilleMSD.org/ConsentDecree

LouisvilleMSD.org/AtHome



msd
Safe, clean waterways®

Customer Relations

502.540.6000

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MSDProjectWIN.org



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You can make a difference in the health of our streams.

Reduce Yard Runoff

Compost grass clippings, and decrease use of fertilizer and pesticides. When it rains, these chemicals make their way to our streams.



Soak up extra rainwater

Plant a tree or construct a rain garden to help absorb stormwater, or replace your downspout with a rain barrel.



Clean up pet waste

Dispose of pet waste in the trash. When left on the ground, it washes into our streams during rain. Dogs in Jefferson County produce **four dump-truck loads of poo every day.**



Stopping the rain is impossible



Protect yourself with flood insurance

MSD has earned Louisville Metro a Class 3 status—allowing our residents to automatically receive a **35 percent discount** on flood insurance premiums through the National Flood Insurance Program's Community Rating System.

To find out if a property is located in a floodplain, visit:

<http://apps.lojic.org/msdflood-determination/>



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AVOID MAKING A SERIOUS POTTY FOUL

KNOW WHAT'S OK TO FLUSH DOWN THE TOILET

YEP!



NOPE!

(ANYTHING ELSE)

BABY WIPES
BANDAGES
COTTON BALLS/SWABS
CLEANING WIPES
DENTAL FLOSS
DIAPERS
FEMININE HYGIENE PRODUCTS
HAIR
PLASTIC AND RUBBER ITEMS
ZIPPY THE GOLDFISH

Wipes do not break down, even if their labels read "flushable." They can lead to sewage backups in your home or work place.

Avoid the mess, toss your wipes into the trash!

For more information visit LouisvilleMSD.org/AtHome